Certificate in Conflict Resolution and Communication

Individuals with professional expertise in resolving conflicts are in high demand. Whether you are looking to add conflict resolution to your professional skills or are interested in becoming a conflict resolution professional, Kean University’s Certificate Program in Conflict Resolution and Communication provides both the highest level of skill development in conflict-resolution methods and the communication skills required to successfully apply these methods.

**Careers include:**
- Conflict management in schools and organizations
- Crisis communication
- Designing alternative dispute resolution systems
- Human resources
- Labor relations and management
- Mediation and counseling
- Managing public policy dispute
- State and local court system

**Choose any four from the following (12 credits):**
COMM 5012 Small Group Communication and Decision Making
COMM 5535 Crisis Communication in Organizations
COMM 5540 Communication and Conflict Resolution
COMM 5610 Communication and Law
COMM 5615 Communication and Mediation
COMM 5625 Communication and Negotiation
COMM 5626 Multicultural Communication in International Conflict Resolutions

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Quick Facts About Our Program

- Courses are designed for working professionals who can integrate practical skills and theoretical knowledge.

- Skills learned can be adapted to numerous professional settings.

- Courses offer an opportunity to network with other professionals who share your interests.

- Courses may be taken on a credit or non-credit basis.

- Individuals applying for graduate credits must have earned a bachelor's degree (any area).

- Continuing Education Units (CEU) and Professional Development Hours are available for credit and non-credit applicants.

- It is possible to transfer up to four certificate classes into the Communication Studies Master's program.

- All classes have 15 or less students. Small class size means individual attention from faculty and hands-on experience.

- Most classes are scheduled in the evenings.

- Classes are taught by professors who hold the highest degree in their fields and are accessible to students.

- Our graduates have the opportunity to teach in our department and other related programs.
Quick Facts About Kean University

- Founded in 1855 and relocated to Union, NJ., in 1958.
- Produces more teachers than any other college or university in New Jersey.
- Offers more than 100 academic programs at the undergraduate and graduate levels.
- One of the most diverse universities in the country.
- Provides high quality education at affordable tuition rates.
- Students enjoy convenient access by car or by train, with NJ Transit’s Raritan Valley Line making a stop across from campus.
- Athletics programs compete in the competitive New Jersey Athletic Conference.
- State-of-the-art facilities such as our Athletic Stadiums, Enlow Recital Hall, technology-enhanced conference rooms, and much more.
- Hosts a wide spectrum of events that make Kean the cultural and performing arts hub of the region.