



KEAN



2019-2020 MEAL PLAN INFORMATION GUIDE

www.kean.edu/dining/meal-plans



THOUGHT THIS CARD WAS ONLY FOR IDENTIFICATION?



Your Kean ID Card can be used to store funds to purchase food and beverages at select locations on and off campus.

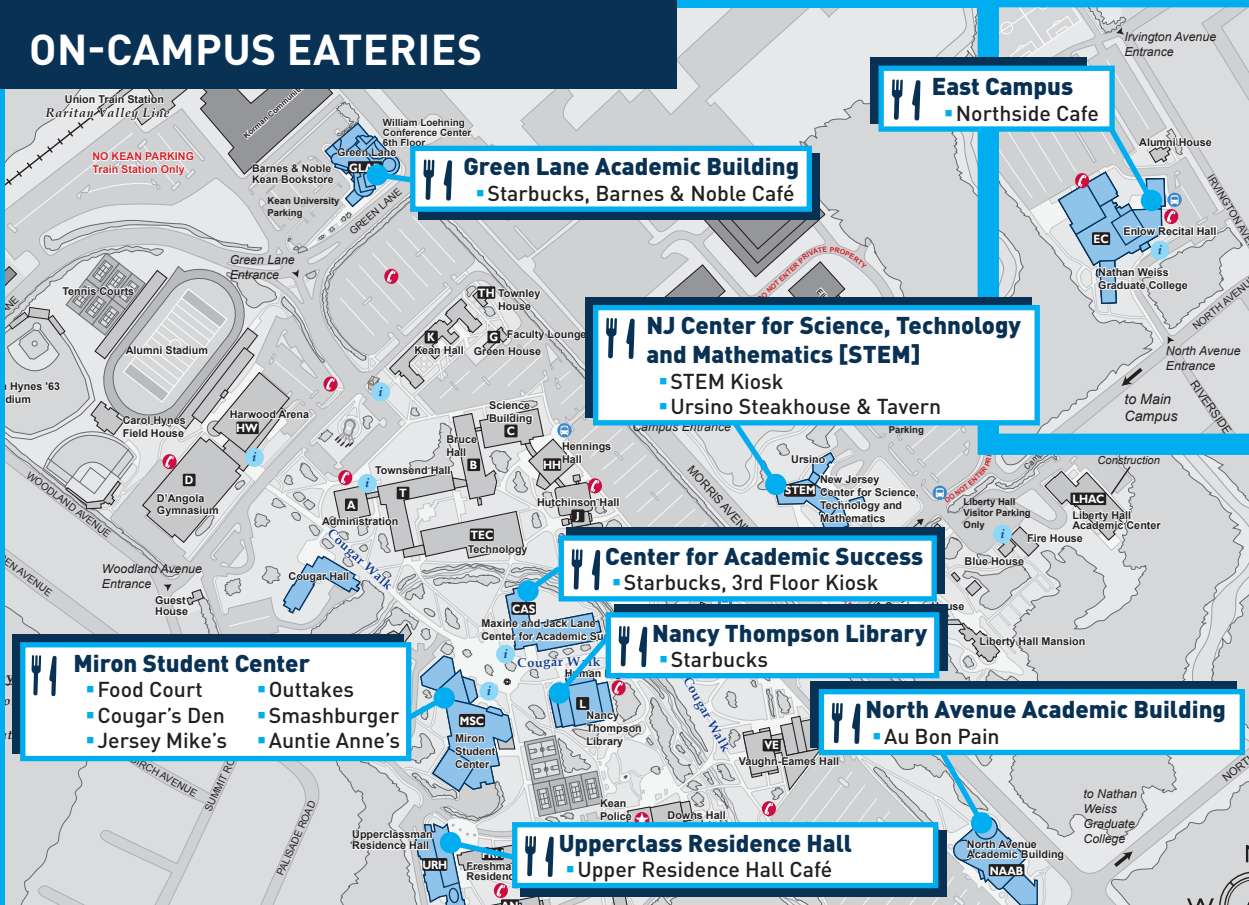
These funds are known as Cougar Dollars, Cougar Cash, Kean Bucks and Flex Dollars.

To Obtain a Kean ID Card:

Office of Student Accounting
Administration Building – 3rd floor
Phone: (908) 737-3240
E-mail: stuactg@kean.edu

Office Hours
Monday – Thursday: 8 a.m. – 6 p.m.
Friday: 8 a.m. – 5 p.m.

ON-CAMPUS EATERIES



MIRON STUDENT CENTER (MSC)



MSC Food Court

Monday – Wednesday: ..11 a.m. – 6:30 p.m.
 Thursday:..... 11 a.m. – 4:30 p.m.
 Friday: 11 a.m. – 4 p.m.*
Jersey Mike's Only
 Saturday – Sunday:.....CLOSED

Cougar's Den

Monday – Thursday: 8 a.m. – 11 p.m.
 Friday: 8 a.m. – 5 p.m.
 Saturday:8a.m. – 3 p.m.
 Sunday:CLOSED

Jersey Mike's

Monday – Friday:..... 11 a.m. – 4 p.m.
 Saturday – Sunday:CLOSED



smash. sizzle. savor.



Smashburger

Monday – Thursday:11 a.m. – 8 p.m.
 Friday: 11 a.m. – 3 p.m.
 Saturday – Sunday:CLOSED

Auntie Anne's

Monday – Thursday: 11 a.m. – 8 p.m.
 Friday: 11 a.m. – 4 p.m.
 Saturday – Sunday:CLOSED

Outtakes

Monday – Thursday:9 a.m. – 11 p.m.
 Friday: 9 a.m. – 9 p.m.
 Saturday:12 – 6 p.m.
 Sunday: 1 – 6 p.m.



Hours subject to change.

UPPERCLASS RESIDENCE HALL



Residence Hall Café

Monday – Thursday: ...7:30 a.m. – 11 p.m.
Friday:7:30 a.m. – 9:30 p.m.
Saturday:8:30 a.m. – 9 p.m.
Sunday:10 a.m. – 10 p.m.

STARBUCKS



Nancy Thompson Library, 1st Floor

Monday – Thursday:8 a.m. – 10 p.m.
Friday – Saturday:8 a.m. – 4 p.m.
Sunday:1 p.m. – 8 p.m.

Center for Academic Success, 3rd Floor Kiosk

Monday – Thursday: ...7:30 a.m. – 5 p.m.
Friday – Sunday:CLOSED



Green Lane Academic Building, Barnes and Noble Café

Monday – Thursday:8 a.m. – 8 p.m.
Friday:8 a.m. – 6 p.m.
Saturday:9 a.m. – 4 p.m.
Sunday:CLOSED

EAST CAMPUS



Northside Café

Monday – Thursday: ...7:30 a.m. – 9 p.m.
Friday:7:30 a.m. – 5 p.m.
Saturday:9 a.m. – 3 p.m.
Sunday:CLOSED

NJ CENTER FOR SCIENCE, TECHNOLOGY AND MATHEMATICS

STEM Kiosk

Monday – Friday:10 a.m. – 3 p.m.
Saturday – Sunday:CLOSED

NORTH AVENUE ACADEMIC BUILDING



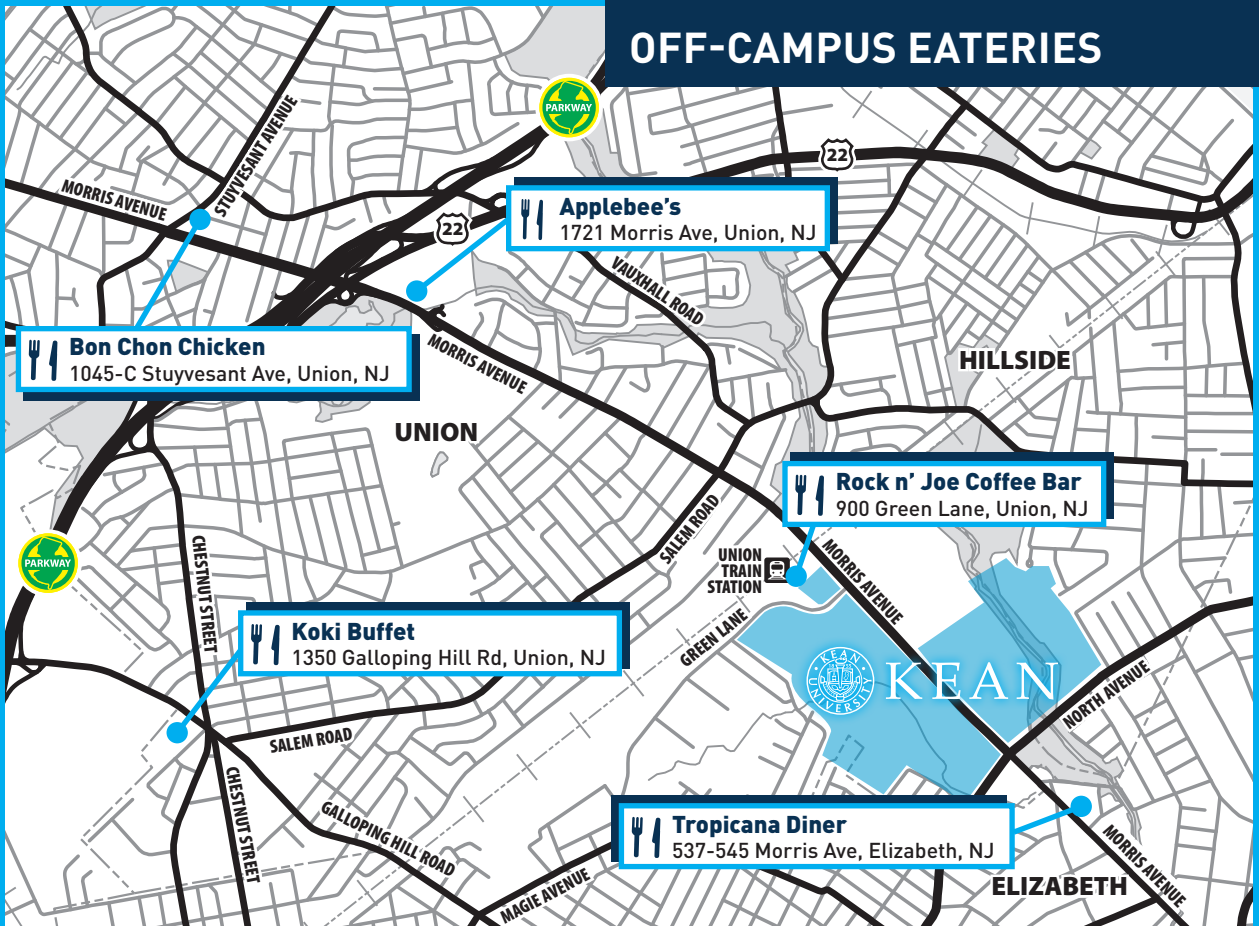
Au Bon Pain

Monday – Thursday:8 a.m. – 6 p.m.
Friday:8 a.m. – 5 p.m.
Saturday – Sunday:CLOSED

Hours subject to change.



OFF-CAMPUS EATERIES



Applebee's

1721 Morris Ave, Union, NJ
www.applebees.com
 Sunday - Wednesday: 11 – 12 a.m.
 Thursday: 11 – 1 a.m.
 Friday - Saturday: 11 – 1:45 a.m.



Rock 'n Joe Coffee Bar

900 Green Lane, Union, NJ
rocknjoeunion.comcastbiz.net
 Monday - Friday: 6:30 a.m. – 2 p.m.
 Saturday: 7:30 a.m. – 2 p.m.
 Sunday: 8:30 a.m. – 2 p.m.



Tropicana Diner

537-545 Morris Ave, Elizabeth, NJ
tropicana.touchmenuusa.com
 Open 24/7



Koki Buffet

1350 Galloping Hill Rd., Union, NJ
www.kokibuffet.com
 Monday-Thursday: ... 11 a.m. – 9:30 p.m.
 Friday-Saturday: ... 11 a.m. – 10:30 p.m.
 Sunday: 11 a.m. – 9:30 p.m.



Bon Chon Chicken

1045-C Stuyvesant Ave, Union, NJ
unionnj.bonchon.com
 Monday: 11 a.m. – 8:30 p.m.
 Tuesday - Thursday: .. 11 a.m. – 9:30 p.m.
 Friday - Saturday: 11 a.m. – 10:30 p.m.
 Sunday: 11 a.m. – 8:30 p.m.

Hours subject to change each semester.

MEAL PLANS

Unlimited Meal Plan (MK-100)

\$2,021 per semester (Unlimited/\$100 Cougar Dollars and \$100 Cougar Cash)

This plan includes \$100 Cougar Dollars which gives students the ability and freedom to purchase beverages, snacks or meals anytime at any food service venue on campus (Excluding Barnes and Noble Café). These on-campus venues include: the Residence Dining Hall, the Miron Student Center Food Court, the Cougar's Den, Starbucks (Center for Academic Success, 3rd floor and University Library) Smashburger, Auntie Anne's, Au Bon Pain and Jersey Mike's Subs.

This plan also includes \$100 Cougar Cash which can be used at any of the above listed on campus food service venues, as well as Au Bon Pain, Barnes and Noble Café, Northside Cafe, and Ursino Steakhouse and Tavern.

Students can also use their Cougar Cash at the following off campus food venues: Applebee's, Bonchon Chicken, Koki Buffet, Rock 'n' Joe's and Tropicana Diner.

In addition, each Unlimited Meal Plan includes two guest meals per month. At the end of every month, any unused guest meals will be forfeited.

Any unused Cougar Cash from the fall semester that come with the purchase of the MK-100 Meal Plan will carry over into the spring semester. All remaining Cougar Cash from these two plans will be forfeited at the end of the spring semester and no credits or refunds will be provided.

Block Meal Plan (KB-96)

\$1,447 per semester (96 meals/\$200 Cougar Dollars and \$100 Cougar Cash)

This meal plan is designed for students who plan to eat a minimal number of meals in the new residence hall dining facility and still have the flexibility of grabbing a quick snack or meal at other campus food service locations. Students are able to use 96 meals per semester in the all you care to eat dining facility in the Residence Dining Hall and have \$200 Cougar Dollars and \$100 Cougar Cash as part of this plan.

Cougar Dollars give the students the ability and freedom to purchase beverages, snacks or meals anytime at any food service venue on campus (Excluding Barnes and

Noble Café). These venues include: the Residence Dining Hall, the Miron Student Center Food Court, the Cougar's Den, Starbucks (Center for Academic Success, 3rd floor and University Library) Smashburger, Auntie Anne's, Au Bon Pain and Jersey Mike's Subs.

This plan also includes \$100 Cougar Cash which can be used at any of the above listed on campus food service venues, as well as Au Bon Pain, Barnes and Noble Café, Northside Cafe, and Ursino Steakhouse and Tavern.

Students can also use their Cougar Cash at the following off campus food venues: Applebee's, Bonchon Chicken, Koki Buffet, Rock 'n' Joe's and Tropicana Diner.

Because there are no maximum or minimum meals per week, this block meal plan allows you the flexibility, variety and most of all value to meet your own personal dining needs.

***Cougar dollars from these two plans are forfeited at the end of the spring semester.**

Declining Balance Plan

\$1,530 per semester (\$1,000 Cougar Dollars and \$500 Cougar Cash, includes \$30 service fee)

Juniors and Seniors who live on campus* can purchase this plan. This plan allows the patrons to use it in all the eateries on campus and off campus. A 2% access fee is charged when this plan is purchased.

This declining balance meal plan gives the students, faculty and staff the ability and freedom to purchase beverages, snacks or meals anytime at any food service venue on campus (Excluding Barnes and Noble Café). These venues include: the Residence Dining Hall, the Miron Student Center Food Court, the Cougar's Den, Starbucks (Center for Academic Success, 3rd floor and University Library) Smashburger, Auntie Anne's, Au Bon Pain Northside Cafe and Jersey Mike's Subs.

Students can also use their Cougar Cash at the following off campus food venues: Applebee's, Bonchon Chicken, Koki Buffet, Rock 'n' Joe's and Tropicana Diner.

These venues include: the Residence Hall Dining facility, the Miron Student Center Cafeteria, the Cougar's Den, Starbucks (Center for Academic Success, 3rd floor and University Library) Smashburger, Auntie Anne's, Au Bon

Pain and Jersey Mike's Subs. Student's can also use their Cougar Cash at the following off campus food venues: Applebee's, Bonchon Chicken, Koki Buffet, Rock 'n' Joe's and Tropicana Diner.

Declining Balance Refund Policy

A 2% (of the purchased plan amount) nonrefundable Student Access Fee will be assessed to your student account if you purchase this plan. A maximum of \$500 of the unexpended Cougar Cash remaining in the Declining Balance plan at the end of the spring semester. Refunds will be issued only after any balance due on the student account has been satisfied.

Meal Plan Equivalency

Meal Equivalencies may be used at participating locations in the Miron Student Center Food Court, Monday through Wednesday (1 p.m. to 3 p.m. lunch and 4:30 p.m. to 6:30 p.m. dinner). A meal equivalency allows for a student to choose to eat at one of these locations within the MSC Food Court, rather than the Residence Dining Hall. Students using this option will not be able to utilize their meal plan in the dining hall during the designated equivalency meal hours.

General Information

Students may change their meal plan selection or assignment through the second week of the semester ONLY. Changes to assigned meal plans can be made on KeanWISE by selecting "Change My Meal Plan" on the "Meal Plan Options" menu. Freshman resident students are only able to choose the unlimited meal plan. Sophomore resident students are able to choose from the unlimited meal plan or the Block KB-96 plan. Upperclassmen resident students (Juniors and Seniors) wishing to change their meal plan assignment may choose from any Meal Plan options. Please note that you are financially responsible for any additional meal plan charges incurred as a result of changing your meal plan. The online meal plan change process for the fall semester is available through September 13, 2019. The online meal plan process for the spring is available through February 3, 2020.

Meal Plan Cancellation Policy

Students who have purchased a meal plan and withdraw from Kean University or terminate their housing contract may cancel their meal plan. The meal plan credit will be based on the date of cancellation and number of Meals/ Cougar Dollars used at the time of cancellation. This cancellation request must be received within the semester the meal plan was purchased.

Prior to the beginning of the academic semester the following cancellation policy will apply: A student who cancels their housing or withdraws from the University will receive a 100% reversal of the meal plan charge.

Once the meal plan is valid and can be utilized in dining services, the following cancellation policy will apply: A student who cancels their housing or withdraws from the University will receive a credit calculated on a percentage basis (equivalent to the Residence Life cancellation policy) or the student will receive a credit based on the number of Meals/Cougar Dollars/Cougar Cash used, whichever is higher. Refunds will be issued only after any balance due on the student account has been satisfied.

Meal Plan Restriction

Please note that students are not allowed to obtain cash advances, purchase alcohol, tobacco, lottery tickets, or money orders with their Cougar Dollars or Cougar Cash.

Meal Plan Refund Appeals

Students may appeal a calculated refund within the semester the meal plan was purchased. Meal plan refund appeals must be directed to the Office of Student Accounting at billing@kean.edu.

Meal Plan Exemption

Students may request to receive exemption from the meal plan for a specific documented medical condition. Students must submit a letter of appeal by August 31, 2019, for the Fall 2019 semester and November 30, 2019, for the Spring 2020 semester to: Donna Dingle, Counseling & Disability Services, Kean University, 1000 Morris Avenue, DN-122, Union, NJ 07083.

CURRENCY DESCRIPTIONS & F.A.Q.s

Cougar Dollars

Where can I use Cougar Dollars?

At the following on campus locations:

- The Residence Dining Hall
- The Miron Student Center Cafeteria
- The Cougar's Den
- Starbucks (Center for Academic Success 3rd Floor, and University Library)
- Smashburger
- Auntie Anne's
- Jersey Mike's Subs
- Outtakes

Cougar Cash

Where can I use Cougar Cash?

At the following on and off campus locations:

- The Residence Dining Hall
- The Miron Student Center Cafeteria
- The Cougar's Den
- Starbucks (Center for Academic Success 3rd Floor, and University Library)
- Smashburger
- Auntie Anne's
- Jersey Mike's Subs
- Outtakes
- Barnes and Noble Café
- Au Bon Pain
- Ursino Steakhouse and Tavern
- Northside Cafe
- Applebee's
- Bonchon Chicken
- Koki Buffet
- Rock 'n' Joes
- Tropicana Diner

What can I buy with Cougar Dollars?

Cougar Dollars can be used for the purchase of food at specific on campus locations only.

How do I get Cougar Dollars? Are they Refundable? Do they expire?

Cougar Dollars are issued as part of the University meal plans. <http://www.kean.edu/offices/student-accounting/flex-and-meal-plans>.

Cougar Dollars are non-refundable and will roll over from Fall to Spring semester but will expire at the end of the Spring semester.

What can I buy with Cougar Cash?

Cougar Cash can be used for the purchase of food at on and off campus locations.

How do I get Cougar Cash? Is it refundable? Does it expire?

Cougar Cash is issued as part of the University meal plans. <http://www.kean.edu/offices/student-accounting/flex-and-meal-plans>.

When issued in connection with the Unlimited Meal Plan (MK100) or the Block Meal Plan (KB96), Cougar Cash is non-refundable and will roll over from Fall to Spring semester but will expire at the end of the Spring semester.

When issued in connection with the Declining Balance Plan, unused Cougar Cash is refundable up to \$500 at the end of the Spring semester.

Kean Bucks

Where can I use Kean Bucks?

At the following on campus locations:

- The Residence Dining Hall
- The Miron Student Center Cafeteria
- The Cougar's Den
- Starbucks (Center for Academic Success 3rd Floor, and University Library)
- Smashburger
- Auntie Anne's
- Jersey Mike's Subs
- Outtakes
- Barnes and Noble Café
- Barnes and Noble Campus bookstore
- Au Bon Pain
- Ursino Steakhouse and Tavern
- Northside Cafe
- Ocean County Book Store (Flex plan)

What can I buy with Kean Bucks?

Kean Bucks can be used for the purchase of food, books or other items at any on campus location.

How do I get Kean Bucks? Are they refundable? Do they expire?

Kean Bucks are awarded as an incentive to students who take Friday or Saturday courses. <http://www.kean.edu/offices/student-accounting/kean-bucks>.

Kean Bucks are non-refundable and will expire one year from the date of issue.



KEAN

Flex Dollars

Where can I use Flex Dollars?

At the following on campus locations:

- The Residence Dining Hall
- The Miron Student Center Cafeteria
- The Cougar's Den
- Starbucks (Center for Academic Success, 3rd Floor and University Library)
- Smashburger
- Auntie Anne's
- Jersey Mike's Subs
- Outtakes
- Barnes and Noble Café
- Barnes and Nobel Campus bookstore
- Au Bon Pain
- Ursino Steakhouse and Tavern
- Northside Cafe

What can I buy with Flex Dollars?

- Flex Dollars can be used for the purchase of food, books or other items at any on-campus location.

How do I get Flex Dollars? Are they refundable? Do they expire?

Flex Dollars can be purchased at any time in any amount. Flex Dollars roll over from semester to semester and any unused portions are fully refundable.



COUGAR PANTRY INFORMATION

COUGAR PANTRY

OPEN TO CURRENT KEAN STUDENTS WITH VALID ID

DROP-IN HOURS:
THURSDAYS 2PM - 5PM
OR BY APPOINTMENT

Located in the Human Rights
Institute, Room 211
Second Floor of the Nancy
Thompson Library

For more information, appointments, or
donations, contact CougarPantry@kean.edu



KEAN AFTER DARK PROGRAMMING SCHEDULE

Fall 2019

Date	Time	Location
Wednesday, September 4, 2019	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den
Wednesday, October 2, 2019	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den
Wednesday, November 6, 2019	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den
Wednesday, December 4, 2019	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den

Spring 2020

Date	Time	Location
Wednesday, February 5, 2020	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den
Wednesday, March 4, 2020	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den
Wednesday, April 1, 2020	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den
Wednesday, May 6, 2020	9 p.m. – 12 a.m.	Miron Student Center Cougar's Den

Find more information about these Kean After Dark events in Cougar Link by visiting <http://cougarlink.kean.edu>.



**DINING
INFORMATION**

M E A L E X C H A N G E

Monday - Wednesday, at the MSC Food Court
Meal Plan Holders can get

1 Choice of Entrée



16 oz. Fountain Beverage

Lunch

1 - 3pm

Dinner

4:30 - 6:30pm

Meal Exchange is available at Pasta Plus, Sono, Pizzeria and Chef's Corner (for Lunch only)

*Meal plan holders are only able to use 1 meal option per meal period. If a student exercises a Meal Exchange, they will not be able to use a meal swipe at the Residence Café during that same meal period.

www.keandining.com



@GDSatKEAN



KEAN



@GourmetDiningKean

GOURMET DINING



EVERY FRIDAY IS

FRIDAY

FOR DINNER AT THE
RESIDENCE HALL CAFÉ
A CONTINUOUS DINING EXPERIENCE

DINNER IS ONLY \$5 FROM 4 - 9:30PM!

OVER 20 INTERACTIVE STATIONS
VEGAN, VEGETARIAN & GLUTEN FRIENDLY OPTIONS

f @GDSatKEAN



GOURMET DINING

ig @GourmetDiningKean

Hungry?

Visit the Residence Hall Cafe
for a Continuous Dining Experience

Open 7 days a week Over 20 Interactive Stations
Vegan, Vegetarian & Gluten Free Options Available

Mon - Thurs 7:30am - 11pm

Friday 7:30am - 9:30pm

Saturday 7:30am - 9pm

Sunday 7:30am-10pm

Breakfast \$7.30	Lunch \$10.50	Dinner \$11.60
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Hot-Entree	Salad	Bar	Grill
Pasta	Stir-fry	Deli	Carving
			Pizza

And much more!

Vegan & Vegetarian Options

These options are available at :

Food Court
Outtakes

Cougar's Den
Residence Dining Hall



DINING INFORMATION

GOOD FOOD GOOD MOOD

What's the best part about dining on campus?



no driving



8 dining locations



pop-up specials
on social media

www.keandining.com

 @GDSatKEAN

 @GourmetDiningKean



KEAN

GOURMET DINING



*We're
Listening*

TEXT US YOUR FEEDBACK,
QUESTIONS AND COMMENTS

201-379-0507



**Manage Your Kean ID Card
Funds Anytime, Anywhere,
With GET Mobile.**

GET cbord **Student™**



get.cbord.com/kean



KEAN

www.kean.edu/dining/meal-plans