

October 2021 Student Newsletter

Hello Kean Ocean Cougars,

We hope the Fall semester is off to a great start and your transition to in person instruction has been a smooth one! Please see below some reminders and detailed information regarding Kean Ocean.

Mask Policy

The mask policy continues to be in effect. Please continue to wear your masks in the correct manner, covering both your mouth and your nose, throughout the duration of class, and at all times throughout the building.

Learning Support Services for Kean Ocean Students

Here are some brief FAQs about the NTLC Learning Support Services available to all Kean University students, including Kean Ocean students:

1. All services are free!

2. One-on-one and group tutoring is offered both in person and online. You can sign up via TutorTrac at tutortrac.kean.edu or by calling (908) 737-4793.

3. Subject tutoring for over 91 disciplines is offered.

- 4. Writing and Public Speaking tutoring for all classes is offered.
- 5. Graduate Students are supported in Writing and Public Speaking via Graduate Services.

6. All NTLC workshops are hybrid and open to all students. Please check out the schedule of events at: <u>https://kean.libcal.com/</u>

7. The NTLC is open 7 days/week - Monday through Friday from 7am to 10pm; Saturday from 9am to 5pm; and Sunday from 12pm to 7pm.

8. There is no "best time" for tutoring: you can take advantage of NTLC services at any stage of you learning process, and should make tutoring a habit while you learn, write, and practice public speaking

The NTLC staff has provided a short video which discusses the services offered as well. Please click on the following link to view the video. <u>https://www.youtube.com/watch?v=_coRrtcqDGo&t=17s</u>

Kean Ocean Administrative Services

Kean Ocean's Administrative Office in GATE 103 is open Monday through Thursday from 9am to 6pm and Fridays from 9am to 5pm. Admissions, Financial Aid and Student Accounting representatives are available to answer questions and serve students. The Kean Ocean Administrative Office may be reached at (908) 443-2500 or by email at keanocc@kean.edu.

American Rescue Plan (ARP) Grant

Students who weren't selected under the Batch Process for Fall 2021 can apply for the ARP grant by filling out an application. If you have already received the ARP award notification, you do NOT need to apply, because each student will only receive one ARP award for Fall 2021. Once the application is approved, the applicant will receive a one-time award of \$1000 for Fall 2021.

The application can be accessed through KeanWISE, under the Financial Aid Self Service link.

For more information regarding the ARP Grant, please visit the following link: <u>https://www.kean.edu/offices/financial-aid/heerf-higher-education-emergency-relief-fund/american-rescue-plan-arp</u>

Counseling Services

Drop-in support spaces are a great way for students to conveniently connect with others, learn new coping strategies, and enhance personal growth, in a safe and welcoming virtual space.

Students can drop-in and explore wellness and mental health related topics, in a supportive and safe space. No need to sign-up, just show up! Mondays, Tuesdays & Thursdays at 2:00pm via Zoom: <u>https://zoom.us/j/95738366302</u>

Student ID Cards

Kean has introduced a new service which allows you to manage your Kean ID Card funds. To do so, download the **GET** Mobile app. Simply search for "GET" in the Google Play or Apple App stores and use your KeanGoogle login. Once installed on your device, you'll be able to:

- View your balances. Account balances are available in real time and accessible 24/7.
- See your transaction history. Up to six months of transaction history can be displayed and information includes the date, time, location, account and type of transaction amount.
- Report your Kean ID card lost or stolen. This will immediately lock the card so it cannot be used until you report the card found or have it replaced.
- Deposit Flex Dollars to your account for use at the OCC Bookstore or the Kean University Bookstore. Also, you can make requests for others to deposit funds to your card on the <u>GET Portal</u>.

In addition to the GET Mobile App, you may access your account using a web browser by visiting the <u>GET Portal</u>. Your login is the same as your KeanGoogle email credentials.

If you have any questions, please do not hesitate to reach out as we are here to help. Thank you for reading and be well!

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