QLess Instructions for Students

There are two different ways to access the University One Stop Service Center virtual line: by One Stop web link (for video meet or call back), and QR Code (for video meet or call back).

I. **One Stop Web link**

1. Click the link [https://kiosk.us2.qless.com/kiosk/app/home/7100000036](https://kiosk.us2.qless.com/kiosk/app/home/7100000036) and enter first, last name, and cell phone number:

   ![Image 1](https://example.com/image1.png)

   - **Click** the link and enter first, last name, and cell phone number:

   ![Image 2](https://example.com/image2.png)

   - **Click** “Next”:

   ![Image 3](https://example.com/image3.png)
3. Choose preferred “Type of Interaction” (Call Back or Video Conference) and enter email address:

4. Click “Next” and choose the service type:

5. Click “Next” and you will receive the following message:
6. You will receive a text message on the phone number you entered:

![Text message image]

7. Once you reach the front of the line, you will receive the following message:

![QR Code image]

8. Once you receive the above message, get ready for a call from a One Stop representative if you selected “Call Back”, or check your email for the link to start a video meet with a One Stop representative if you selected video conference.

II. QR Code

1. Scan the QR Code below:

![QR Code image]
2. Enter your First Name, Last Name, and Cell phone number:

3. Click “next”, enter Student ID, choose Type of Interaction and enter Email address:

4. Click “next” and choose the type of service:
5. Click “next” and you will receive the message below:

![EAN](image1)

5. You will get a text message on the phone number you entered:

![Message](image2)

6. Once you reach the front of the line, you will get the following message:

![Message](image3)

8. Depending on the preferred call back method you chose, a One Stop representative will either call you back or check your email for a video conference invitation.