Kean University Support Services

TECHNOLOGY SUPPORT

Computer and Information Services Help Desk

Helpdesk.kean.edu/support/home		**908-737-6000**
The Office of Computer and Information Services (OCIS) has launched a new self-service support portal for Faculty/Staff/Students at the above link. The portal will be the central hub for all technology needs. The Helpdesk provides support for email, passwords, internet connectivity, and software installation. You can also request to be added to mailing lists if you are a faculty member not receiving "all_faculty" emails or a student not receiving "all_student" emails		
Student Loaner Laptop Program		**https://libguides.kean.edu/c.php?g=912343&p=9102658**
Students who have a hardship and need a short-term or long-term loaner laptop can request one by completing this form: https://libguides.kean.edu/c.php?g=912343&p=9102658 or by emailing Community Care Coordinator Carla Vitola at vitolac@kean.edu.		
Campus Alerts		**https://www.kean.edu/offices/university-police-0/campus-alert**
All students are required to register for CampusAlert™ as part of the Campus Safety Checklist. Students who do not complete the Campus Safety Checklist will be ineligible to register for classes in the next semester until the Checklist tasks are completed. Students must register for Campus Alert with an @kean.edu email address. Specific instructions for students can be found at www.kean.edu/safety-checklist. All other (non-student) users should go to https://ondemand.mir3.com/kean/login/.		