

REMOTE SERVICES GUIDE

**Cougars Care** Wear a Mask

# Welcome to Kean!

Thank you for choosing Kean University. We encourage you to consider and complete the following steps prior to the start of the fall 2020 semester. Our staff are available remotely to assist you.





## Finalize your Financial Aid Package

The 2021-2022 Free Application for Federal Student Aid (FAFSA) opens online at fafsa.gov on October 1, 2020. Use Kean University's School Code: 002622. Questions? Contact your assigned counselor.



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#### FINANCIAL AID & SCHOLARSHIP SERVICES

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#### QUESTIONS ABOUT FINALIZING YOUR ENROLLMENT?

Contact the Office of Admissions during regular business hours: admitme@kean.edu • (908) 737-7100

Or scan the QR code to visit the Virtual Reception Desk: Monday - Friday | 8:30 a.m. - 5:30 p.m.



## Pay your **Tuition Bill**

OFFICE OF STUDENT ACCOUNTING billing@kean.edu • (908) 737-3240

After completing the **Financial Obligation** Agreement and registering for classes each term...

#### View your bill:

- Visit KeanWISE at webreg.kean.edu
- Select View/Pay my Bill, located within the Important Semester Information column
- When prompted, use your KeanGoogle credentials to log-in to the Student Account Suite and view your tuition balance
- Review and select installment payment amounts/ due dates via the Payment Plans tab

#### Pay your bill:

- Select the **Make Payment** tab to make a single payment towards your balance
- Enroll in a payment plan via the **Payment** Plans tab
- Select a payment plan and submit your initial payment along with the \$40 plan enrollment fee via electronic check or credit card



## Submit your Immunization Records at kean.studenthealthportal.com

FALL '20 IMMUNIZATION DEADLINE IS AUGUST 31

Complete the process in 4 easy steps 1) Print and take the Immunization Form (bit.ly/KeanImmunizations) to your health care provider to be completed; or attach an official copy of your immunization history.

- 2) Register for a Patient Portal account at kean.studenthealthportal.com/Registration/Register.
- 3) Scan or use your Smartphone to take a picture of your vaccine documents. Navigate to the Document Upload menu, select Immunization History as the file type, upload and click Save.
- 4) Navigate to the My Forms menu, select the Immunizations History form and enter your immunization dates.

#### STUDENT HEALTH SERVICES

hsnurses@kean.edu • (908) 737-4880





## Select a Meal Plan

#### Choose from a number of meal plan options:

- Cougar Cash For food only both on campus and at specific off-campus locations
- Cougar Dollars For food only at locations on the Kean Union Campus
- Flex Dollars For food, books and other items at the Kean Union Campus and specific off-campus locations
- Cougar Bucks Incentive funds for food, books and more at specified locations on campus and the OCC Bookstore

Visit kean.edu/rss to learn more about mobile ordering

## Kean Cougar Tips & Tricks

- √ The Academic Calendar provides important deadlines and dates online at kean.edu/academic-calendar.
- √ The Nancy Thomson Learning Commons offers FREE remote or in-person tutoring and writing services at libguides.kean.edu/NTLC.
- √ The Office of Counseling, Disability, Alcohol and Other Drug Services supports students by providing mental health services; drug and alcohol screenings, counseling or intervention programs; and disability services. For assistance, contact: counseling@kean.edu • (908) 248-2065
- Remote and on-campus events as well as student club/ organization information can be found with Cougar Link (cougarlink.kean.edu), the University's student involvement tracking and student organization management system.
- Kean email, Cougar Link and KeanWISE, the faculty/ staff directory, campus news, and more can be accessed through the Kean Mobile App, available for free in Google Play and the Apple App Store!



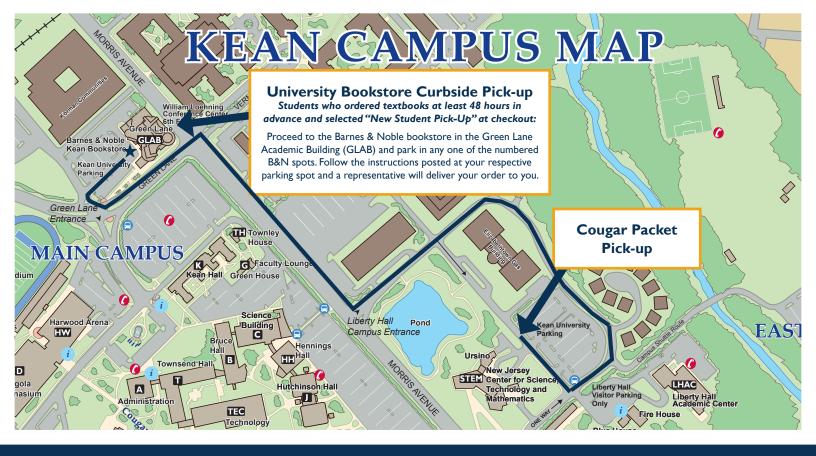
## **DON'T KNOW WHERE TO GO?** One Stop can help!

Contact the One Stop Service Center for questions or for help with all questions/issues as they relate to your student record, such as course registration, adding/dropping a class, updates to personal information (name and address), transcript requests, graduation applications and more.

#### ONE STOP SERVICE CENTER

regme@kean.edu • (908) 737-3463 One Stop Services are available remotely







## Fall 2020 Courses Begin\*

## What to expect

Visit KeanWISE to view your class schedule. Classes will be taught in the following modalities:

Face-to-Face (F2F) - classes will meet in-person during normally scheduled days/times.

**Remote (REM)** - courses will be offered in a 100% remote environment using Blackboard during regularly scheduled days/times. No on-site class meetings will be held. Additional activities may be posted in Blackboard to supplement in-person instruction.

**Hybrid (HYBR)** - the number of overall class meetings will be the same, but several in-person course meetings will be replaced by online sessions that use Blackboard. Students will access course content during regularly scheduled class days/times either in person or remotely.

**Online (ONL)** - courses will be offered asynchronously using Blackboard and will not have specific meeting days/times.

#### \*All F2F and HYBR classes will be held remotely until September 21.

During the virtual first three weeks of the semester, instructors will provide students with details about when and how to attend, and if staggered attendance is needed to meet social distancing guidelines.

NEED TRAINING?



Visit bit.ly/KeanBBSignUp