University Task Force on LMS and Academic Technology Working Group on Academic Technology

> Thursday, October 29, 2020 9:00 – 10:00 AM

Members: Solman Ahmed, Maureen Byrne, *Omar Dib*, Allison Edgley, Cailin O'Connor Fitzpatrick, Jennifer Gentile, *Rose Gonnella*, Marshall Hayes, Stephen Kubow (co-chair), Sara Maass, Qian (Joyce) Mao, Joe Marinello, Joy Moskovitz (co-chair), Christopher Rustick, Greg Shepherd, Corey Vigdor, Jane Webber

In attendance (**bolded** above) Absent (*italicized* above)

Student representative: TBD

Agenda

New Business

Meeting called to order on Google Meet 10/29/20 at 9:04 AM

Introduction of new member, Allison Edgley from CLA School of Communication, Media and Journalism

- I. Review and approval of minutes from 10/22/2020.
- II. Shared Drive and Website updates
- III. Discussion/Feedback on Recommended Technology Requirements for students by program/college and next steps
- IV. Prioritization based on Qualtrics results.
 - a. 100% reliable WiFi 24/7. Average Rank 2.8
 - b. Enhanced student access to technology through loan programs, tying technology to financial aid, working with B&N to give students new access to both hardware and software. Average Rank 3.2
 - c. Proactive software licensing to support specific college-based applications. Average Rank 3.6
 - d. Timely and effective support response to technology problems. Average Rank 3.6
 - e. College-based technology support. Average Rank 4.7
 - f. Proactive faculty and staff support so that basic administrative functions operate continually. Average Rank 5.1
 - g. Implement a 5 year (maximum) replacement cycle for all computers, both individual and in labs. Average Rank 5.1
- V. Assignment of members to topics based on Qualtrics results:
 - a. Classroom Technology: Gregory Shepherd, Sara Maass-Meyer
 - b. Student Use Technology: Marshal Hayes, Jane Weber

- c. Faculty Use Technology: Qian Mao, Cailin O'Connor
- d. University Wide Technology: Allison Edgley
- e. Additional Locations and Technology: Maureen Byrne
- f. University Software/Systems: Corey Vigdor
- VI. Next steps and next meeting (no meeting 11/5/2020)
- VII. Discussion and Questions

No further questions and discussion