

# KEAN

## SERVICES GUIDE

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## **Cougars Climb Higher**

Welcome to Kean!

Thank you for choosing Kean University. We encourage you to consider and complete the following steps prior to the start of the Spring 2022 semester. Our staff are here to assist you.



## FINALIZE YOUR FINANCIAL AID PACKAGE

**Output** Use Kean University's School Code: 002622 when completing your **FAFSA at studentaid.gov.** Questions? Contact your assigned counselor.



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#### FINANCIAL AID & SCHOLARSHIP SERVICES finaid@kean.edu • (908) 737-3190 | kuscholar@kean.edu • (908) 737-3480

## QUESTIONS ABOUT FINALIZING YOUR ENROLLMENT?

Contact the Office of Admissions during regular business hours: admitme@kean.edu • (908) 737-7100



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## **PAY YOUR TUITION BILL**

**OFFICE OF STUDENT ACCOUNTING** billing@kean.edu (908) 737-3240

After completing the Financial Obligation Agreement and registering for classes each term...

### **VIEW YOUR BILL:**

- Visit KeanWISE at webreg.kean.edu
- Select View/Pay my Bill, located within the Important Semester Information
- When prompted, use your KeanGoogle credentials to log-in to the Student Account Suite and view your tuition balance
- Review and select installment payment amounts/ due dates via the Payment Plans tab

#### **PAY YOUR BILL:**

- Select the Make Payment tab to make a single payment towards your balance
- Enroll in a payment plan via the Payment Plans tab
- Select a payment plan and submit your initial payment along with the \$40 plan enrollment fee via electronic check or credit card

## One Stop/Registrar TIPS AND TRICKS



Review the **Academic Calendar** online for important deadlines and dates.



Locate your assigned Academic Advisor by selecting "My Profile" beneath the Students menu in KeanWISE. Schedule an appointment with your advisor during Advisement Weeks in October and in March.



Ready to register? Check for and resolve any holds on your account to ensure seamless registration.



Complete the Financial Obligation Agreement beneath the Students menu in KeanWISE prior to registering for classes.

Access your required Registrar forms online at <u>bit.ly/kean-registrar-forms</u>.

## **Meet Roary!**



Roary is Kean University's 24/7 chatbot who is trained to answer admission,

general registration, financial aid, scholarship or student support questions. Roary can be found by clicking the "Admissions and Aid" link on kean.edu, and on other Enrollment Services landing pages.

## QLess

QLess is our new online queuing system that will allow students to wait in a virtual line rather than a physical line when seeking assistance from the One Stop Service Center.

You can join the One Stop virtual line during business hours by using below QR code.





### **One Stop Service Center**

#### **CONTACT INFO**

#### **OFFICE HOURS**

10 a.m. - 5 p.m.

Friday

regme@kean.edu (908) 737-3463 Monday to Thursday 10 a.m. - 7 p.m. Saturday and Sunday Closed



Located in the Maxine and Jack Lane Center for Academic Success



